

MONTGOMERY COUNTY HEALTH DEPARTMENT ANNUAL REPORT

This Annual Report of the activities of the Montgomery County Health Department for the fiscal year July 1, 2007 through June 30, 2008, is executed not only to fulfill a legal obligation, but also to give the residents of Montgomery County a report of what the Health Department is doing.

Preventive care and early detection through screenings continues to be a focus for the Department. Continuation of grants have allowed for the growth of such screenings in the County.

We would like to express our appreciation to the Board of Health for their guidance and support by giving so freely of their time and concern for the health and welfare of the residents of Montgomery County. Also, our thanks to the County Board, the County Medical Society, the Tuberculosis Sanitarium Board, government officials and all other individuals and organizations for their cooperation and support during the past year.

We invite any resident of Montgomery County to visit our Department and welcome their comments, criticisms and suggestions.

The Staff of the Montgomery County Health Department

BOARD OF HEALTH As of June 30, 2008

Roger McFarlin, M.D., Chairman
Phillip W. Johnson, M.D.
Harold Jurgena
LaMoine Reeves
Kathy J. Shafer, D.M.D., Secretary
Kate Poirot, R.N.
Jerry Wesley
George Blankenship, County Board Representative

ADMINISTRATION
(217) 532-2001 ext 224

Hugh Satterlee, C.P.A.	Administrator
Julie Marcolini	Administrative Assistant
Mickie Fellers	Office Manager
Sue Gray, A.A.S.	Computer Specialist
Jodi Perkins	Fiscal Manager
Kristy Joyce	Revenue Agent
Mary Bone	Accounting Clerk

ADMINISTRATIVE DIVISION - The Administrator is answerable to the Board of Health for the everyday operation of the Health Department. In addition, the Division of Administration is responsible for personnel management, payroll, tax reporting, accounts payable, accounts receivable, budget preparation, grant application, financial reports to state and federal agencies and numerous other general functions.

REVENUE AND EXPENDITURES

Balance All Funds – June 30, 2007 \$1,024,614

Revenue

Local Taxes	353,275
Grants	2,144,583
Fees	414,524
Interest	41,456
Miscellaneous	26,315
TOTAL	\$2,980,154

Expenditures

Salaries	\$1,681,168
Consultants	110,090
Travel/Meeting Expense	48,788
Consumable Supplies	110,704
Occupancy	173,646
Equipment	101,214
Health Insurance	142,047
Grant Funded Client Assistance	24,036
Interest & Subcontracts	233,626
Miscellaneous	15,180
Loan Payments	392,025
TOTAL	\$3,032,524

Balance All Funds – June 30, 2008 \$972,245

ENVIRONMENTAL HEALTH

(217) 532-2001

Cyndy Howard, B.S.
Mark King
Paul White

Director of Environmental Health
Associate Sanitarian
Associate Sanitarian

FOOD PROGRAM - All restaurants, grocery stores, taverns, and school cafeterias require a permit and are inspected for compliance with the Illinois Food Service Sanitation Code. Montgomery County has a food ordinance, passed by the County Board in 1954, and updated in 2005 that specifies local policy. Classes for Food Service Sanitation Manager Certification are also offered.

PRIVATE SEWAGE- The County has a private Sewage Ordinance which was passed by the Board in 1988, and updated in 2005. The Health Department must issue a permit to the property owner and installer for all new and renovated private sewage systems prior to construction. Health Department staff go to the site, approve site plan, and issue a permit. Inspection of the system is done during construction.

PRIVATE WATER - The Health Department issues permits and provides testing for all newly installed wells. If there is a suspicion of a water-borne illness or there are children in the home, the Department can provide testing free of charge. The local Health Department also inspects and also reports abandoned wells to the Illinois Department of Public Health and the Illinois State Water Survey (ISWS).

NUISANCE ISSUE REPORTING - The County has a Nuisance Ordinance which was passed by the County Board in 1979. Nuisance complaints that are in violation of the Ordinance are documented and reviewed.

VECTOR-BORNE ILLNESS PROGRAM - Health Department staff can advise individuals and municipalities on the proper methods of reducing mosquito populations in order to reduce the spread of vector-borne illness. Education, surveillance mosquito and bird testing for West Nile Virus are also conducted.

TANNING FACILITY- The local Health Department serves as a local agent the Illinois Department of Public Health for the inspection of tanning facilities. These facilities are permitted by the Illinois Department of Public Health.

Food Sanitation Program

Permanent Food Service	361
Temporary Food Stand Inspections	38
Plan Reviews (Remodel/Construction)	11
Inspections During Construction	9
Complaints (Including Follow-up)	12
Food Borne Illness Investigations	0

Food Education Programs	
# Presentations	9
# Participants	109
# Consultations	959
Media Contact	20
Private Sewage Program	
Applications Processed/Permits	45
Pre-construction Evaluations	44
Educational/Media Contacts	50
Potable Water Program	
Permits for Wells Issued	18
Private Water Samples Collected	37
Public Non-Community Water Samples	1
Nuisance Program	
Complaints (Including Follow-up)	29
Tanning Facility	
# of Inspections	7

MATERNAL CHILD HEALTH

(217) 532-2001 ext 150

Carolyn DeWerff, R.N.	MCH Nurse/WIC Coordinator
Brenda Johnson, R.N.	MCH Nurse
Sheila Keller, R.N. (PT)	MCH Nurse
Tricia Clavin, R.N.	MCH Nurse
Patti Kirk, R.N.	MCH Nurse
Peggy King	MCH Clerk
Shelley Halleman	MCH Clerk

WIC - The WIC (Women, Infants and Children) Program provides nutrition for pregnant, lactating, and postpartum women, as well as infants and children ages 1-5 yrs. old. This is accomplished by providing supplemental food and education on the importance of a balanced diet. Hopefully, this *federally funded* Nutrition Program can prevent many conditions, such as anemia, premature delivery and other problems associated with inadequate nutrition. Pregnant women, infants and children up to five years old can apply for the program. Program regulations require that everyone be evaluated according to medical, nutritional, and financial criteria to be eligible for the food supplements. (*WIC is an equal opportunity program*).

FCM - The FCM (Family Case Management) Program provides RN's to case manage the needs of pregnant women and infants up to one year of age, in addition to those with medical or other high risk needs. This program assists families with linkage to other resources and referrals to

other agencies. The RN also assists the parent with any problems they may be having, and to check the growth and development of the baby.

MPE - (Medical Presumptive Eligibility) provides pregnancy tests to medically confirm pregnancy so the client can apply for Transitional Assistance for Needy Families, which allows the woman to receive continuous prenatal care while IDPA determines eligibility.

TPS - The TPS (Teen Parent Services) Program provides assistance to pregnant teens and teen parents through linkages and services with other agencies and organizations that help them attain a high school diploma or GED. *This program is funded by DHS.*

GENETICS - The Genetics Grant provides routine screening and referral of clients. Family history is obtained from clients and women having pregnancy tests. Referrals are then made to geneticist affiliated with SIU School of Medicine.

KIDCARE - The KidCare Program offers health care coverage to pregnant women and children up to age 18. It assists with payment of premiums of employer-sponsored or private insurance plans. MCHD is an application agent and assists in completion the application and submitting it to the State of Illinois for review.

HEALTHWORKS - The Healthworks Program provides staff to collect medical data for children in DCFS case management. The staff then works with a caseworker to develop a care plan and follow-up programs as needed.

FAMILY PLANNING – A representative of Illinois Valley Family Planning is housed at the Health Department and is available daily for information and intake. Referrals will be made as needed.

WIC

# of Clients Served (Duplicated)	
Children	5,339
Infants	2,506
Pregnant Women	1,342
Nutrition Classes (Attendance)	2,210
Family Case Management (Duplicated)	
Infants	2,299
Pregnant Women	1,315
Pregnancy Tests	90
Genetic Screening	126
Lead Screening	388
Teen Parent Services	
# clients served (duplicated)	205

PUBLIC HEALTH NURSING

Dolores Wheelhouse, R.N.	Coordinator of Public Health Nursing
Karyl Dressen, R.N.	Staff Nurse
Linda Zimmer, R.N.	Prevention Specialist
Pam Johnson, R.N.	IBCCP Case Manager/Staff Nurse
Christy Guinn	V&H Tech./PH Clerk/IBCCP Asst. Case Manager

CHRONIC DISEASE SCREENING - Blood pressure screening clinics are held in 14 different locations monthly. Nurses work with area hospitals to offer special blood chemistry screenings and health education clinics throughout the county. Health Fairs are held at various sites and businesses throughout the year.

COMMUNICABLE DISEASE, STD's and AIDS - nurses, according to IDPH guidelines investigate these diseases, and reports are sent to the State. We also provide education, counseling and are a resource for these programs.

COMMUNITY HEALTH NURSING - Nurses visit a limited number of patients 1-2 times monthly as indicated by a physician's referral and orders. The nurses may monitor medications, vital signs, injections and other medical needs, including teaching family members routine bedside nursing procedures. Nurses help refer patients to other agencies when possible.

Community Health Nursing	
Home Visits	122

Blood Pressure Clinics

1 st Wednesday of Month	- Hillsboro
1 st Thursday of Month	- Litchfield
2 nd Tuesday of Month	- Farmersville
2 nd Wednesday of Month	- Coffeen
2 nd Thursday of Month	- Nokomis
3 rd Tuesday of Month	- Waggoner
3 rd Wednesday of Month	- Taylor Springs
3 rd Wednesday of Month	- Panama
3 rd Thursday of Month	- Fillmore
4 th Tuesday of Month	- Litchfield
4 th Thursday of Month	- Raymond

Blood Pressure Clinics	64
# of Blood Pressures Taken	864

CHILD HEALTH IMMUNIZATION CLINICS - Clinics are available to immunize children against the childhood diseases. The Health Department has a clinic each month in Litchfield, Raymond, Nokomis and Hillsboro.

Immunizations	
Total Immunizations Given	7,229
Influenza Immunizations	
Adults	2,800

SCHOOL HEALTH - In cooperation with school nurses, the Health Department nurses review physical and immunization records. They are available as a resource for other medical problems.

School Health	
Health Histories	548

VISION AND HEARING SCREENING - A technician employed by the Health Department conducts vision and hearing screenings. Vision screenings are done for preschool, kindergarten, grades 2, 4, 6, 8, 10, 12, teacher referrals and special education. Hearing screenings are done for preschool, kindergarten, grades 1, 2, 3, teacher referrals and special education. Children identified as having possible hearing or vision problems are referred to medical professionals for further testing and treatment.

Vision Screening/Referrals	728
Hearing Screening/Referrals	647

DIVISION OF SPECIALIZED CARE FOR CHILDREN - Division of Specialized Care for Children (DSCC) staff are available at the Health Department the third Thursday of each month for intake and counseling for children with special needs.

ADULT HEALTH IMMUNIZATIONS - Flu clinics are held during the months of October and November. Other adult immunizations, including Td, HBV, and Hepatitis A and A+B Combo, are available at Montgomery County Health Department.

FOREIGN TRAVEL - The Division of Nursing provides information and referrals concerning immunizations for travel to foreign countries.

DIABETES PREVENTION AND CONTROL PROGRAM- This Program provides education, newsletters and support group for Diabetics. It is supported through Illinois Diabetes Prevention and Control Program. A support meeting held the last Wednesday of each month at the Health Department (the date may change with a holiday).

Diabetes	
Intakes	234
Caseload	369
Support Group Participants	205
Support Group Meetings/Talks	13

WOMEN'S HEALTH

(217) 532-2201 ext 209

(Includes Programs Funded Through IDPH Office of Women's Health)

BREAST AND CERVICAL CANCER PROGRAM – The Illinois Breast and Cervical Cancer Program (IBCCP) provides information, assistance with payment for screenings, and assists with referrals and follow-ups for breast and cervical cancer. IBCCP also provides educational material, programs and outreach activities.

Illinois Breast & Cervical Cancer Program	
# of Women Receiving Service	142

PREVENTION AND COMMUNITY HEALTH

(217) 532-2001

HEALTH EDUCATION - Educational programs for the community and schools are done upon request. These are designed to educate the public on current health topics and make the public aware of the services of the Department.

Adult Programs	2
# Served	315

ADOLESCENT HEALTH – This non-grant funded program assists with health education to local schools. It provides information on a variety of subjects including puberty, teen pregnancy, self-esteem, health, nutrition, safe schools and teacher health education.

Comprehensive School Health	
# Programs Presented	4
# Students Reached	82

TOBACCO CONTROL PROGRAM- Provides educational assistance to schools and groups on smoking. Included in this program is Samantha the Magenta Skunk (4 yr - 8 yr), The Monster Cigarette (4th grade- adult), and Make Mine a Fresh Start Family (WIC/MCH).

Tobacco	
Programs Presented	9
# Attending	96
# Displays	6
People Receiving Patches	39 (Duplicated)

SCREENING PROGRAMS – The Health Department offers Cholesterol/Lipid screenings monthly. Staff also works with various public and private agencies to provide drug and DNA testing.

Drug Testing	9
DNA Testing	9
Lipid Screening	23
Bone Density	22

PREVENTION - This program works with all age groups and is available to schools, churches, community groups and the elderly. The goal of the Prevention Program is to promote healthy lifestyles and choices. Programs on various topics, such as conflict resolution, self-esteem, alcohol/drug awareness, goal setting and coping skills are available upon request. *The Prevention Program is funded in part by the Department of Human Services.*

Programs Presented	247
# Reached	1,175
School Contacts	118

HEARTSMART FOR TEENS – This program targets female teens and includes nutrition, exercise, and healthy snacks.

Programs Presented	35
# of Students Reached	680

EMERGENCY PREPAREDNESS – MCHD has two grants to help prepare the Health Department and county for emergencies, including natural disasters, pandemic flu and bioterrorism events, the Bioterrorism/Emergency Preparedness grant and Medical Reserve Corp (MRC) grant. The BT grant is state grant and the MRC grant is national grant thru NACCHO.

Contacts	67
Meetings/Conferences	51
Programs Presented	6
# Served	97
Displays	8

LEADING CAUSES OF DEATH

	<u>FY08</u>	<u>FY07</u>	<u>FY06</u>
Accident	9	9	13
Alzheimer's	18	17	17
Arteriosclerosis	0	0	3
C.V.A./Stroke	30	23	27
Cancer	90	58	84
Cardiopulmonary/ Cardiorespiratory	9	10	28
Cerebral	0	3	2
Circulatory	1	0	2
Fetal/Stillbirths	2	7	6
Heart	94	78	78
Homicide	1	0	0
Kidneys	4	8	9
Liver Disease	8	3	6
Pulmonary	38	38	55
Sepsis	9	11	9
Suicide	8	6	3
Other	20	16	24

COMMUNICABLE DISEASES

	<u>FY08</u>	<u>FY07</u>	<u>FY06</u>
Chicken Pox	1	0	0
Campylobacter	2	0	5
E. Coli	0	0	0
Giardia	1	3	0
Hepatitis C	10	8	22
Meningitis	0	0	2
Salmonella	8	7	2
Chlamydia	63	41	39
Gonorrhea	7	2	2
Syphilis	0	0	0
Streptococcal	1	0	1
Cryptosporidiosis	0	0	1
Pertussis	0	0	5
Haemophilis Influenza	0	1	
Ehrlichiosis	0	1	
Histoplasmosis	2		
Lyme Disease	1		
Shigellosis	1		
Staphylococcus	1		
MRSA	1		

MENTAL HEALTH

(217) 532-2001 Ext. 144

Crisis 1-888-324-5052

HOURS

8:00 A.M.- 4:00 P.M. Monday, Wednesday, Friday

8:00 A.M.- 8:00 P.M. Tuesday

8:00 A.M. - 7:00 P.M. Thursday

Mental Health Personnel

Kurt Simon, M.A.	Director of Mental Health
Mary Harrison	Secretary
Deb Traylor	Billing Specialist
Pam Lentz, M.A.	OP MH Clinical Coordinator
Jill Wright, M.S.	SA Program Coordinator
Becky Durbin, R.N.	CM Program Coordinator
Shannon Moore, L.P.N.	Mental Health Case Manager
Kimber Deming, M.A., LCPC	MH Therapist II
Lorie Patkus, B.S.	MH Counselor
David McCracken, R.N.	MH Case Manager/QA/QI/Privacy Officer
George Campbell	Talk First Facilitator
Alison McCammack, B.S.	MH Therapist
Melissa Trader	Intake Worker
Randy Thompson,	MH Counselor
Rhonda Joyce	PSR Program Coordinator
Janette Triplett, B.A.	PSR Case Manager Coordinator
Kim Bertino, B.S.	PSR Skills Educator
Harvey Traylor	PSR Peer Advisor
Carl Huber	Van Driver
Gary Hale, B.S.	Director of CRC
Laurie Gansner	Mental Health File Clerk
Jayanthi Smucker, M.D.	Consulting Psychiatrist

CRISIS INTERVENTION - This program operates 24 hours a day/365 days a year to provide response to those in psychiatric crisis throughout Montgomery County. Initial phone contact is provided to those in crisis with the option of face-to-face follow-up. Emergency services screening for private and state hospital psychiatric admission is conducted in a variety of public settings including hospitals, the County Jail and local police departments.

OUTPATIENT MENTAL HEALTH - This program's services include mental health assessment and evaluation, individual and family counseling, psychiatric evaluation, on-going

psychiatric follow-up with medication monitoring, psychological testing and facilitation of inpatient hospitalization.

ALCOHOL AND SUBSTANCE ABUSE - This program provides alcohol and drug use assessment, determination of treatment needs for those presenting with alcohol and/or drug use problems, counseling for those individuals and their families concerned about alcohol and/or drug use, group intervention for those meeting the standards for this level of care, referral to higher levels of care for alcohol and drug treatment for those requiring a more intensive course of treatment and community education services to combat the abuse and dependence of alcohol and other addictive substances. *Funding is provided in part by the Department of Alcoholism & Substance Abuse.*

DUI SERVICES - This program provides court-mandated DUI evaluations by a certified DUI Specialist, providing the necessary documentation to satisfy court requirements related to recommendations for treatment.

DRIVER SAFETY AND EDUCATION - This course is provided as a service to those who have lost their driver's license as a result of being convicted of driving under the influence of alcohol. Completion of this course satisfies the remedial education requirement necessary for reinstatement of an individual's driver's license after such a conviction.

SUBSTANCE ABUSE AWARENESS CLASS - These classes are provided for those youth that have been arrested for illegal consumption of alcohol. An individual assessment of alcohol and substance use is carried out in addition to providing information regarding the use of alcohol.

PSYCHO-SOCIAL REHABILITATION (PSR) - This program is designed for those experiencing debilitating symptoms of mental illness often of an ongoing and persistent nature. These services are usually provided in tandem with ongoing outpatient program services such as psychiatric follow-up and case management services. Core services for this program include the following: 1) **Skills Training** - specific to symptom management, daily living skills, and performance of various roles required for independent living, 2) **Peer Support and Socialization** - constitutes both a Drop-In Center for those in need of a therapeutic environment fostering socialization skills and social activities that diminish social withdrawal and provide opportunities for relationship building, and 3) **Vocational Services** - supported education, job placement, pre-vocational activities and supported employment for those identified as having serious mental illness.

PSR (Psycho-Social Rehabilitation) Program	
Clients (Average Caseload)	29
Average Daily Attendance	17
Pre-vocational Placements	1
Intakes	12
Clients Added	14
Clients Terminated	13

CASE MANAGEMENT - This program provides an assigned caseworker to monitor and assist those with mental illness in problem solving, accessing needed resources in order to maintain independent functioning despite experiencing symptoms of their illness.

EMPLOYEE ASSISTANCE PROGRAM - This program works with business and industry in Montgomery County to establish employee assistance programs, which are designed to help troubled employees through counseling, rather than allowing the employee's problems to affect his/her work.

DOMESTIC VIOLENCE INTERVENTION - This program provides court-mandated treatment primarily for those convicted of domestic abuse of a spouse within Montgomery County.

ALWAYS PARENTS - This program provides court-mandated attendance of a one night session related to children's emotional needs as their parents are divorcing.

Outpatient Program	
Caseload (Average)	837
# of Referrals of Inpatient Services	58
Alcohol & Substance Abuse Program	
Caseload (Average)	145
# of Court Appointed Clients	184
# of Self Referrals	63
# of Referrals for Inpatient or Residential Treatment	53
# of DUI Evaluation/Re-Evaluation	115
DUI Classes – Attendance	39
Helpline	
# of Calls	915
# of Face to Face	123

CASE COORDINATION UNIT

(217) 532-2001, ext 160

1-800-721-7734

Lynn Sellers, L.P.N.	CCU Program Director
Jeanice Yancik, B.A.	CCU Coordinator
Jessica Moxey, M.A.	CCU Case Manager Supervisor
Veronica Green, L.P.N.	Elder Abuse Case Manager, Supervisor
Rebecca Smith, B.A.	CCU Case Manager Supervisor
Tina Law, L.P.N.	CCU Case Manager
Annette McNeill, R.N.	CCU Case Manager
Irma Murray, R.N.	CCU Case Manager
Sarah Pfeiffer, B.S.	CCU Case Manager
Karyl Dressen, R.N.	CCU Case Manager
Kathy McCammack	CCU Office Manager/Case Mgr. Asst.
Sandy Martincic	CCU Case Manager Assistant
Lena Beck	CCU Information Specialist

COMMUNITY CARE PROGRAM (Homemaker) - This program is designed to assist individuals over the age of 60 so that they may stay in their own homes, rather than go to a nursing home, by providing a homemaker to assist with personal care, housekeeping, laundry, meal preparation, errands, shopping, transportation needs, etc. The CCU staff determines eligibility for this program based upon age and financial guidelines established by the Illinois Department of Aging. Prescreening for nursing home admissions is also conducted through this program. Case managers assist clients who wish to leave the nursing home and return to independent living. The CCU staff provides these services to older adults in **Montgomery, Macoupin and Christian Counties**. *The Community Care Program is funded in part by the Illinois Department of Aging.*

CCP EMERGENCY HOME RESPONSE PROGRAM – This program follows the same eligibility criteria as the Community Care Program and provides a 24 hour emergency communication link to assistance outside the client’s home for individuals with documented health and safety needs and mobility limitations. This service is provided by a two-way communication system consisting of a base unit and an activation device worn by the client that will automatically link the client to a professionally staffed support center. There is no cost to eligible older adults for this program. The CCU staff facilitates this service to clients in **Montgomery, Macoupin and Christian Counties**. *This program is funded in part by the Illinois Department on Aging.*

INFORMATION AND ASSISTANCE – The CCU provides information and linkage to needed services for seniors in **Montgomery, Macoupin and Christian Counties**. The CCU can assist clients in obtaining services and information on financial, medical, transportation needs, etc. Appropriate referrals will be made on behalf of the client. *This program is funded in part through Area Agency on Aging for Lincolnland.*

CASE MANAGEMENT- This program provides monitoring services for those individuals over the age of 60, who are basically without formal support systems. The CCU Case Managers monitor eligible individuals living in **Montgomery, Macoupin and Christian Counties**. *This program is funded in part through the Illinois Department on Aging.*

SENIOR HEALTH ASSISTANCE PROGRAM - This program provides assistance to the seniors of **Montgomery, Macoupin and Christian Counties** with the completion of Circuit Breaker and SSA Extra Help applications and Medicare Part D enrollment. Circuit Breaker is a state funded program that provides a yearly grant for relief from property tax, mobile home tax, and rent or nursing home charges that qualifying seniors and disabled persons pay on their residence and provides discounts on vehicle license plates. The Pharmaceutical Assistance program is an optional benefit of the Circuit Breaker that helps pay for certain approved prescription medications. Medicare Part D and SSA Extra Help are federal programs that provide seniors with pharmaceutical coverage and provide assistance with the high cost of their pharmaceutical needs. *This program is funded in part by a grant through Area Agency on Aging for Lincolnland.*

ELDER ABUSE – The CCU is the designated Elder Abuse Provider Agency for **Montgomery County** and is responsible for investigating all reports of alleged abuse to persons 60 years of age and older who live in a domestic setting in **Montgomery County**. (All reports received involving victims of other counties will be referred to the provider agencies covering those counties.)

Types of abuse include: Physical, Sexual, Emotional, Passive Neglect, Financial Exploitation, Will Deprivation, Confinement and Self Neglect. All reports and reporters are kept confidential. To report an elder abuse after hours you may call 1-800-412-7865. *This program is funded in part through Area Agency on Aging for Lincolnland.*

FAMILY CAREGIVER PROGRAM - The CCU is the designated Family Caregiver Resource Center for **Montgomery County** providing information and linkage to services for individuals who are informal caregivers for persons 60 years or older in **Montgomery County**. (Referrals will be made to the designated provider agencies for caregivers residing in other counties.) A resource library of educational material, books, videos, etc. has been established and materials are available to be checked out. *This program is funded in part through Area Agency on Aging for Lincolnland.*

Case Coordination Program (CCP HO/EHRS)	
Initials	205
Re-determinations	625
Quarterly Calls	571
Nursing Home Prescreens	630
ORS Screens	32
Case Management	
# of Clients Seen	185
Information & Assistance	1,875
# of Units	
SHAP/Medicare Part D	4,005
# of Individuals Assisted (Including Group Presentations)	
Elder Abuse	
Reports Investigated	49
Follow-Ups	242
Talks Presented	26
Caseload – Average	21 (Per Month)
Family Caregiver Program	
# of Units	463